

NWT Victim Services



Why do we have Victim Services?

Victims of crime and their families need information, practical assistance, referrals and support immediately after a crime, through the court process and after, if needed. Victim Services helps individuals and their families deal with the effects of a crime. Victims and/or their families can ask for services.

How does the Victim Services Program help victims of crime and their families?

Victim Services support workers and/or volunteers help victims and/or their families by:

- providing information about programs, services, the progress of court cases and legislation concerning victims, example: The Canadian Victims Bill of Rights
- explaining about the court process and being a witness
- helping victims apply to the Victims of Crime Emergency Fund for serious violent crimes
- helping them to complete Victim Impact Statements for use by the court in sentencing offenders
- going with them to a hospital or health centre, to the RCMP office to make a statement about what happened, and/or to court
- making referrals for emergency accommodation, protection and safety planning, counselling and/or other supports if needed



Who provides Victim Services?

At the time of a crime, the RCMP ask victims if they would like to talk with someone from the Victim Services Program and provide written contact information for Victim Services. Victim Service support workers and/or trained volunteers provide services for victims in the NWT. Victim Services support workers are NOT counsellors, but they can make referrals to licensed counsellors or other supports, if needed.

Who can ask for Victim Services?

Victim Services Programs are provided through in-person and/or telephone outreach for all victims of crime throughout the NWT.

Is there a cost for services?

No.

When can I use these services?

You can use Victim Services at any time after a crime happens, throughout the court process and after the court process ends.

How do I get in touch with Victim Services?

Contact the Victim Services staff in your community. You can call collect. We are here to help.

Ask the RCMP to refer you to the nearest Victim Services Program.

If you do not have a Victim Services Program in your community, please call NWT Victim Services at **867-767-9261**.

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