

IN THE MATTER between **DONOVAN HAYWARD AND DEANNA DESROCHERS**, Applicants, and **NPR LIMITED PARTNERSHIP**, Respondent;

AND IN THE MATTER of the **Residential Tenancies Act** R.S.N.W.T. 1988, Chapter R-5 (the "Act") and amendments thereto;

AND IN THE MATTER of a Hearing before, **HAL LOGSDON**, Rental Officer, regarding the rental premises at **YELLOWKNIFE, NT**.

BETWEEN:

DONOVAN HAYWARD AND DEANNA DESROCHERS

Applicants/Tenants

- and -

NPR LIMITED PARTNERSHIP

Respondent/Landlord

ORDER

IT IS HEREBY ORDERED:

1. Pursuant to section 30(4)(d) of the *Residential Tenancies Act*, the respondent shall pay compensation to the applicants in the amount of one hundred thirty five dollars (\$135.00). The compensation shall be paid in the form of a rent credit.

DATED at the City of Yellowknife, in the Northwest Territories this 5th day of June, 2012.

Hal Logsdon
Rental Officer

IN THE MATTER between **DONOVAN HAYWARD AND DEANNA DESROCHERS**, Applicants, and **NPR LIMITED PARTNERSHIP**, Respondent.

AND IN THE MATTER of the **Residential Tenancies Act** R.S.N.W.T. 1988, Chapter R-5 (the "Act");

AND IN THE MATTER of a Hearing before **Hal Logsdon**, Rental Officer.

BETWEEN:

DONOVAN HAYWARD AND DEANNA DESROCHERS

Applicants/Tenants

-and-

NPR LIMITED PARTNERSHIP

Respondent/Landlord

REASONS FOR DECISION

Date of the Hearing: May 23, 2012

Place of the Hearing: Yellowknife, NT

Appearances at Hearing: Donovan Hayward, applicant
Deanna Desrochers, applicant
Maigan Lefrancois, representing the respondent

Date of Decision: May 23, 2012

REASONS FOR DECISION

The applicants alleged that a leak in the apartment went unrepaired for several months causing them to clean up dirty water daily with towels. The applicants sought unspecified compensation for washing the towels during this period.

The applicants stated that water escaped from an unknown source into the apartment. The applicants acknowledged that the landlord took prompt action to try to repair the leak but was unsuccessful in determining the source of the water until several months had passed. During this period the applicants used towels to prevent the water from spreading through the premises. The towels had to be cleaned afterwards due to the dirty water. The applicants provided photographs in evidence.

The respondent acknowledged the leak and their difficulty in determining the source. The respondent acknowledged that the applicants suffered loss due to the laundry costs and suggested compensation for daily laundry costs of \$2.25 for 60 days. The applicants felt that was fair compensation and the parties consented to an order requiring the respondent to pay the applicants \$135 to be applied as a rent credit.

An order shall issue requiring the respondent to pay compensation of \$135 to the applicants in the form of a rent credit.

Hal Logsdon
Rental Officer